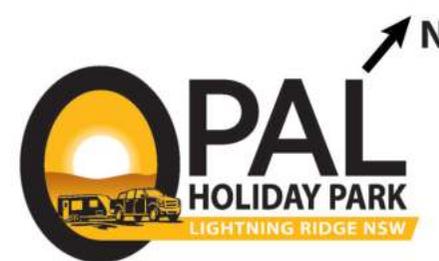


← 2km TO TOWN CENTRE

142 PANDORA ST

200M TO HOT ARTESIAN BORE →



02 6829 4884

AFTER HOURS EMERGENCY: 0419 981 137

- | | | | |
|--|------------------------------|--|------------------------------|
| | LIGHTNING VILLA (3 BEDROOM) | | FAMILY CABIN |
| | FOSSICKERS VILLA (2 BEDROOM) | | OUTBACK CABIN (PET FRIENDLY) |
| | GEM CABIN | | SPECIAL ACCESS CABIN |
| | OPAL CABIN | | ENSUITE SITE |
| | QUEEN CABIN | | POWERED SITE |
| | PANDORA CABIN | | UNPOWERED SITE |



SHED

★ DUMP POINT

CAR WASH BAY

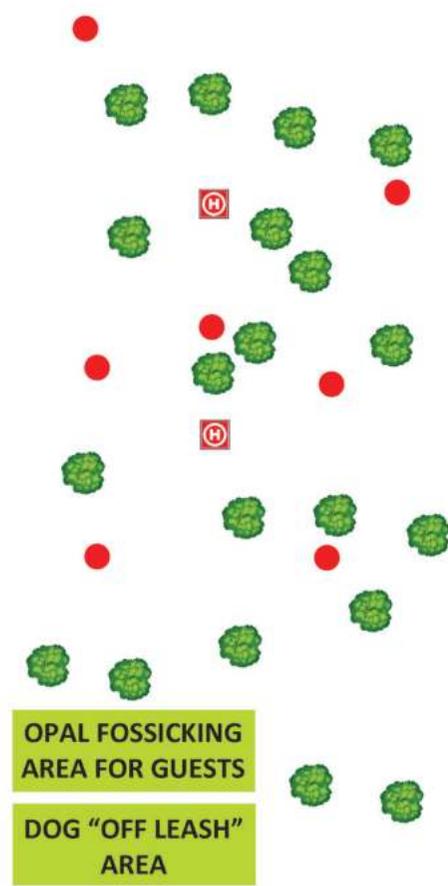
SHED

COTTAGE

BOOM GATE CODE: _____

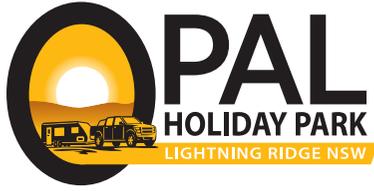
- KEY**
- Fire Hose
 - Fire Hydrant
 - Tree

* TREE POSITIONS ARE INDICATIVE ONLY *



OPAL FOSSICKING AREA FOR GUESTS

DOG "OFF LEASH" AREA



T (02) 6829 4884 E info@opalholidaypark.com.au
opalholidaypark.com.au

GUEST INFORMATION

Welcome to The Ridge! We trust you will enjoy a safe, happy, friendly, and relaxing stay whilst at our park. Be considerate of others and please ensure your accommodation/site, belongings and vehicles are always kept secure and tidy. Please read the following which applies to all guests or invited guests (visitors). For any further queries, please do not hesitate to see us in reception.

AMENITIES: There are 2 amenity blocks for your convenience, these locations are shown on the reverse side map. All children under 12 years must be accompanied by an adult and be supervised at all times. Please consider others when using these facilities by leaving them in a neat and tidy condition.

ARRIVAL/CHECK-IN: We look forward to welcoming you any time after 2pm on the day of your scheduled arrival.

BALL GAMES: Please play all ball games (cricket, soccer, football, etc.) down the back of our unpowered area (ask reception for location) to avoid disrupting other guests.

BBQ AREAS: There are 2 FREE BBQ areas provided in our camp kitchens throughout the park. Please leave area clean after your use.

BICYCLES /SCOOTERS /ROLLERBLADES: These are allowed during daylight hours (please do not use once streetlights are illuminated. Internal roads are deemed as public roads, and it is a legal requirement for all guests to observe all the road rules including the wearing of helmets and necessary protective gear. CHILDREN MUST BE SUPERVISED AT ALL TIMES. These items are not to be used in the main entrance/exit area. These items can be used on park roadways however not on footpaths around amenities, swimming pools, boom gates etc. The use of any motorised / electric scooters / hoverboards / skateboards are not permitted in any area of our park (NSW government regulation). Normal skateboards are also not permitted with our park grounds.

BOOM GATE: Please use your boom gate code for entry through the boom gates. These are erected for the safety and security of all guests. Please do not tail through the gate after another vehicle. Failure to comply with this may result in damage to your vehicle and our boom gate. Damage to our boom gate will be the responsibility of the guest. Please do not give out your boom gate code to any other person. Code not required on exit.

CAMP KITCHEN: There are 3 camp kitchens situated within the park for your convenience. Please leave clean after your use. See map for locations. DISHES: Should be washed in the sinks provided in the camp kitchen and BBQ areas. Please do not use the laundry tubs to wash dishes.

CAR PARKING: Is allocated for most sites/accommodation (one car space per site/accommodation). Please park your vehicle in this allotted position and not on the roadways. No vehicle may be parked within 1 metre of any internal roads. (Boats will only be accepted on site providing they fit and are pre-approved by management). Visitors should park their car at the front entrance, or on Pandora Street.

CAR WASH BAY: Located at the rear of the park, for guest use only, see park map for location.

COIN CHANGE: Available from reception.

DEPARTURE /CHECK-OUT: All rooms/sites to be vacated by 10am on the day of your departure. All keys are to be returned to reception on check out. Any keys not returned on departure, will be replaced at the expense of the guest. Early departures: Should you wish to check out before reception opens, please make alternate arrangements the day before. If you would like to extend your stay (depending on availability) – please do so before 10am.

DOGS: Small / soft natured breed dogs are permitted (upon application) to our park.

Our management team will meet the dog on arrival before entry into our park. Management reserves the right to refuse entry / evict should there be an issue. Dogs are only accepted on sites or in our designated dog-friendly cabins. Limit 1 dog per pet-friendly cabin, 2 dogs per site. Your dog must be supervised at all times and not left unattended. Dogs must always be on a leash around park grounds, and please ensure you clean up after your pet by bagging and placing in bin any doggy-doo. Dogs are not permitted at any park facilities, communal areas and not permitted inside our pool or pool area. Due to the native bird life in our environment, regrettably cats and birds are not accepted. A \$250 cleaning fee will apply to any guests caught bringing pets into our cabins that are not specifically pet-friendly.

DUMP POINT: See map for location. Please use our dump point to discard of waste matter from – porta loos, motor homes or caravan toilets. Please do not empty these cassettes in our amenity blocks or ensuities. Please leave clean after your use. We request no wipes in cassettes please as these cause issue and negatively affect our septic system.

FIRE PIT: Opposite the Pavilion, our fire pit is for guest enjoyment, and is lit nightly in cooler months. No other open fires are to be lit around the park at any time (park-controlled fire pits excluded).

FIRE EVAC: See “Evacuation Plan” details below. Be aware of where fire hose reels are located near you. Emergency assembly point at entrance of park.

GENERATORS: The use of generators is not permitted.

GREY WATER: Please ensure all caravan grey water is piped into sullage points or collected and disposed on at the dump point, DO NOT put it on our gardens or trees.

GUESTS: All guests shall accept liability for themselves, their children, furniture, fixtures, all fittings in accommodation, fair wear & tear exempt.

LAUNDRY: There are 2 laundries within the park, 1 in each amenity block which has coin operated washing machines and driers for your use. Irons and Ironing boards are in each laundry. Please do not erect temporary clothes lines between our trees.

NOISE: There is a noise curfew between 9pm – 8am. Excess noise will not be tolerated and failure to abide by this curfew, may result in you being asked to vacate our property. Please be respectful of the enjoyment of others within the park by restricting noise from television, music, and social gatherings during this time.

OPAL FOSSICKING: Free area for guests only. See Park map for location, children to be supervised.

PHOTOGRAPHY: During your stay, you and/or your child(ren) may be photographed by our staff. The taking of photographs is for the purposes of internal records/advertising/marketing opportunities. Please advise our photographer at the time if you do not wish for your photo to be taken.

PISTOL CLUB: Located behind us, be aware shooting may be heard, especially on Sunday morning.

POOL: The heated swimming pool is for all guest enjoyment. Pool hours: 8am to 8pm. Please be aware that there is no lifeguard on duty, children must be supervised at all times. The use of the pool is for inhouse guests only. Please observe the rules to ensure safe use. Do not take glass containers of any kind into the pool areas. Remember alcohol and water DO NOT mix – so please no alcohol whilst using pool areas. Towels supplied in accommodation are not for pool use. Please supply your own pool towels. Pets are not allowed in our pool due to licencing regulations.

RECEIPTS: Please retain the receipt issued to you on arrival, this confirms your length of stay.

RECEPTION HOURS: 9am-5pm (7 days). Hours extended to 8am-6pm (7 days) over the tourist months of Apr-Oct. Closed Christmas Day.

REFUND/CANCELLATION: Details of our policy is available at reception, and on the confirmation letter you received as part of your booking. Please be aware that we are unable to refund any monies for late arrivals, early departures or in the event of inclement weather.

EXTEND YOUR STAY – please notify reception asap if you would like to extend and we will do our best to accommodate all requests.

SITE & CABIN ALLOCATION – whilst every effort is made to keep you on a preferred site or cabin numbers, we do reserve the right to change site if we deem necessary for our operations.

RELEASE: Subject to any rights, which cannot be excluded under the Trade Practices Act or similar State Legislation, you agree to indemnify and hold harmless, release and forever discharge this holiday park, its owners, managers, servants, agent and third party providers any claim, cost and expenses which any guest, their children or their visitors might have in respect of or arising out of participation/and or use of holiday park activities, events, functions, hire equipment or any facilities including but not limited to negligence, a claim for damages of loss of life, personal injury, medical expenses, mental or nervous shock, or property damage which may be caused or suffered by the guest, their children or their visitors. In the event of any illness or injury to the guest, their children or their visitors, you authorise the holiday park, or any person to whom the holiday park delegates to obtain medical treatment considered necessary.

RISK WARNING: The management wishes to warn occupants, guests and other persons including visitors of registered guests who engage in any recreational activity, within the meaning of the Civil Liability Act 2002 in, on or near the park, that the pursuit of such activities may result in harm or personal injury. All persons who engage in recreational activities, park activities, events, functions, use of hire equipment or use of any facilities do so at their own risk. Guests always remain responsible for their visitors to the Holiday Park.

RUBBISH: Is collected from the park daily. Please assist staff by having your rubbish securely wrapped and bagged and placed in bins provided.

SAFETY: For the safety of all guests, we require that all minors are back at the registered accommodation/site before 8pm. Should children/teenagers be wandering around park grounds after this time, they may be challenged as to their identity and site/accommodation. Adults/parents are responsible for all minors in their care. Groups of young persons are not allowed to congregate in common areas unsupervised or after dark. Opal Caravan Park shall not be responsible for personal injury or be liable to compensate guests or their visitors.

SECURITY: Please be wary of security. Lock your cars and accommodation/site when you leave them. Management cannot accept responsibility for theft of personal possessions and shall not be liable to compensate guests or their visitors for loss, theft, or damage.

SEPTIC SYSTEM: Our park is on a septic system so please ensure all sanitary items are placed in the bins provided.

SITES: Please keep within the boundary of your site to avoid inconvenience to other guests. Any caravan/campervan leads connected to our power outlets must be 15 AMP tested and tagged! The use of double adaptors into power heads is not allowed!

SMOKING: Please note that smoking is not permitted in any accommodation, in and around the community areas or any areas as detailed by state law. Any breach of our no smoking policy in our accommodation will incur a \$300 housekeeping fee.

SPECIAL NEEDS: Access friendly shower and toilet facilities are located within the park. See map for locations. Special access accommodation is also available.

SPEED LIMIT: All roads in the park are shared between pedestrian and vehicles. Speed limits are walking pace only, do not exceed 10kph. All vehicles must obey road signage within park.

THINGS TO SEE & DO: Advice for all local tours and attractions. Tour buses pick up outside reception. Our staff will be happy to assist with any queries you may have.

VERANDAH: Please do not hang laundry on your balcony. Please use clothes lines provided around park and there are also coin-operated driers in the onsite laundries. No tying of guy ropes or clothes lines to park trees or fixtures.

VEHICLES: All vehicles (ie caravans, cars, etc.) that enter the park must be registered and be able to be moved/towed at a moment's notice (in case of emergency).

VISITORS: All visitors must be registered on arrival. Guests are also responsible for their visitor's behaviour. Any visitor that stays overnight must be registered prior to staying, and management approval given. (Fees apply).

WATER: Our drinking water is fed from the artesian bore and is safe to drink. Please help us to conserve our planets natural resources by conserving water.

WATER HAZARDS: Parents and guardians please note the location of the dam. This may pose as a water hazard to small children or other non-swimmers. The dam is beside our park and fenced, but please ensure strict supervision is maintained to prevent children and non-swimmers from gaining access. Opal Caravan Park, its Owners, Directors, Employees or Agents shall not be held responsible or liable for any death or injury caused to any persons directly or indirectly through gaining access to the dam or any other water hazard in the park and Opal Caravan Park hereby indemnities and holds harmless, its Owners, Directors, Employees or Agents from any actions, claims or other suits or demands which may arise.

WIFI: Free WiFi is available within the park, please see reception for your access code.

WILDLIFE: As a guest you are welcome to enjoy the opportunities for interaction with local wildlife. As cute as they may be however, feeding the wildlife can be detrimental to their health. We ask that you not feed any of the animals.

EVACUATION PLAN

Please make yourself familiar with our evacuation plan in case of any unforeseen emergency. In case of emergency, please remain calm and follow instruction from staff. For after-hours emergencies only, please call 0419 981 137 or 000 in cases relating to FIRE, POLICE or AMBULANCE. Our local police number is 02 6829 9799.

The following items are NOT ALLOWED under any circumstances:

- Illegal drug use
- Undue mess around site
- Fireworks
- Unregistered vehicles
- Acts of violence or abuse
- Open fires
- Skateboards or similar
- L plate drivers and no driving lessons on park grounds
- Excessive use of alcohol
- Undue noise
- Unregistered overnight guests
- Smoking in accommodation

** FAILURE TO COMPLY WITH ANY OF THE ABOVE INCLUDING ANY DAMAGE CAUSED TO PARK ACCOMMODATION OR PROPERTY MAY RESULT IN THE GUEST BEING ASKED TO VACATE AND LEAVE THE PROPERTY WITH NO REFUND ISSUED. PLEASE **

LIGHTNING RIDGE INFORMATION

- **Artesian Bore Baths** – Open 24/7 and free. There are two pools, less than 200m from the park entrance (turn right). The temperature is approx. 40 degrees. The smaller pool is slightly cooler. Please observe Bore Baths safety precaution signage.
- **Supermarket** - Supa IGA is on Opal St, open Mon-Sat 7am-7pm, Sun & P/Hols 9am-5pm.
- **Local Courtesy Buses** – Both the Bowls Club (6829 0408) & Outback Resort Pub (6829 0304) will pick up, phone to book.
- **Town Swimming Pool** – Community swimming complex consisting of 4 pools, 50m lap pool, waterslides and a kids pool, open from September to Easter.
- **Town Indoor Heated Pool** – complex has heated Olympic diving pool, 25m lap pool, sauna, spa and rock-climbing wall. Open all year round.