



# EMERGENCY PLAN

623 Esplanade, Lakes Entrance  
 VICTORIA 3909  
 Phone: (03) 5155 1914

Amenities Code \_\_\_\_\_



**ACCOMMODATION KEY**

- POWERED SITES
- BUDGET CABINS
- STUDIO CABINS
- 2 BEDROOM CABINS
- UNAVAILABLE (ANNUALS)

**FACILITIES KEY**

- AMENITIES / TOILETS
- BABIES BATHROOM
- CAMP KITCHEN
- BBQ
- GAMES ROOM
- PLAYGROUND
- BOAT PARKING
- FISH CLEANING
- LAUNDRY
- DUMP POINT
- FIRE HOSE REEL
- FIRE EXTINGUISHER
- ELECTRICAL SWITCHBOARD

EMERGENCY NUMBERS			
Hospital (Bairnsdale).....	5150 3333	Medical Centre (Whiters St).....	5155 2300
Chiropractor.....	5155 4400	Dentist.....	5155 5295
Medical Centre (Jemmeson St).....	5155 5300	Taxis.....	5155 2555
<b>POLICE, FIRE OR AMBULANCE - 0000</b>			

# BIG4 WATERS EDGE HOLIDAY PARK

## GENERAL

- The person whose name appears on the reservation receipt is responsible for the conduct of all members of the party.
- Please respect your fellow holiday makers' rights to peaceful enjoyment of the Park. Boisterous behaviour, undue noise including TVs and radios must be limited at all times. DRUNKENNESS, OFFENSIVE BEHAVIOUR AND ROWDINESS WILL NOT BE TOLERATED. No unnecessary noise please from **10pm to 8am**.
- If you are concerned by unnecessary noise or unacceptable behaviour, please report to management by leaving a detailed message on **5155 1914**.
- All fees must be paid in advance.
- Bookings are not transferable. Once a cabin or site is vacated, Management reserves the right to re-let the cabin/site.
- Management reserves the right to terminate your stay without question.
- Units, cabins and powered sites to be vacated by 10am. Occupancy exceeding these times will be charged as an additional day.
- Bunk beds: Children under the age of 9 years are not permitted to use the top bunk; children must not play on the top bunk.
- Parents are responsible for their children's behaviour.
- Bicycles, skateboards, scooters and roller blades are restricted to roadways at walking pace only. Not to be used after dark. Helmets must be worn.
- No ball games in Park. There is a beach area opposite main entrance.
- Cars must be parked on your site or outside the Park.
- Boats must be parked in the Boat Parking area.
- Car, van and boat washing is not permitted in park. There is a car wash facility in town.
- **No fires** of any type are permitted.
- The use of metal detectors is not permitted within the Park grounds.

## AMENITIES BLOCK

- Children must be accompanied by an adult when using shower and toilet facilities.
- Consider the next person may be waiting. Please limit showers to 4 minutes.
- Amenities are cleaned daily between 10:00am and 12:00pm. Please avoid using amenities during cleaning time.

## BOAT PARKING

- Boat parking is for boats and trailers only. Vehicles must not be left hitched up in boat parking area.
- Van and boat storage fees apply if left beyond departure date.
- Management reserves the right to move vans and boats left on Park premises.

## BBQs and GAMES ROOM

- Change for games room and BBQs is available from the office.
- Please consider the next person and leave BBQs clean after use.

## CAMP KITCHEN

- There is a camp kitchen situated within the park for your convenience. Please leave clean after use.
- The Camp Kitchen is cleaned daily between 10am and 12pm, please avoid using the kitchen during this time.

## JUMPING PILLOW, POOL & PLAYGROUND

- Signs are displayed regarding rules and open/closing times.
- Children must be supervised by an adult at all times.
- Swimming pool may close during the day for cleaning in periods of heavy use.

## LAUNDRY & CLOTHESLINES

- Clothes lines are available outside the laundry. Temporary lines are NOT permitted at cabins/ sites as they are unsightly and present a safety hazard.
- Washing machines and dryers are available at the amenities building. Laundry powder and change is available from Reception.

## PETS

- Dogs are welcome on application at time of booking for cabins and sites at the Manager's discretion in OFF-PEAK SEASON only (outside of school holidays and long weekends). Please contact us directly on (03) 5155 1914 to discuss your pet and travel needs prior to booking.

## REFUNDS

- No refunds under any circumstances. Please be aware that we are unable to refund any monies for late arrivals, early departures, or inclement weather.
- If leaving early, sites/cabins are not transferrable to other parties.

## SECURITY

- All persons enter the Park at their own risk and are totally responsible for their own property and motor vehicles. Please take the precaution of securing items of value inside and outside tents, caravans and cabins at all times.

## SMOKING

- No smoking in cabin accommodation and communal facilities.

## SPEED LIMIT

- Speed limit is walking pace only.
- Consider children and the elderly in the Park.

## VISITORS

- Day visitors must call at office on arrival.
- Fees apply for day and overnight visitors using Park facilities.

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## Emergency Evacuation Procedures

1. **Assist persons in immediate danger - ONLY IF SAFE TO DO SO**
2. **Raise the alarm - Alert park staff and notify emergency services - CALL 000**
3. **Secure your valuables and close all windows, doors and hatches**
4. **Turn off the power and gas to your site**
5. **Gather your family**
6. **Proceed to the designated assembly area as shown on the rear of this notice**
7. **Remain in the assembly area until told it is safe to leave**

**KEEP CLEAR OF EMERGENCY EXITS**

**DO NOT ATTEMPT TO MOVE YOUR CAR OR CARAVAN**