









88 MINEHANE STREET,
CLUDEN QLD 4811

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🌐 townsvilleholidaypark.com.au

 STUDIO	 POWERED GRASS	 RESIDENCES
 ONE BEDROOM	 POWERED SLAB SITES	 LONG TERM CABINS
	 PERMANENTS	 LONG TERM STUDIOS

BOOM GATE CODE:

CABIN/SITE #:

EMERGENCY:

 FIRE HOSE REEL	 FIRE EXTINGUISHER	 EVAC. POINT
 CAR PARK	 TOILET	 DOG FRIENDLY
 BBQ	 LAUNDRY	 FIRE PIT
 CAMP KITCHEN	 SHOWER	 OUTDOOR CINEMA



EMERGENCY PROCEDURE:

1. Call 000
2. Notify the Park Manager (if not already present)
3. Call 0437 423 381
4. Assist any person in immediate danger **ONLY IF SAFE TO DO SO**
5. Evacuate to your nearest Evacuation Point
6. **DO NOT RE-ENTER** until given permission to do so.

Welcome and enjoy your stay

CHECK IN & CHECK OUT

Cabin accommodation, Camping and Caravan Sites

Check in from 2pm. Check out by 10am.

Late checkouts can be arranged subject to availability. Fees may apply.

RECEPTION HOURS

Peak Season – June to September

Monday – Friday: 9:00am – 5:00pm

Saturday – Sunday: 9:00am – 5:00pm

Low Season – October to May

Monday – Friday: 9:00am – 4:00pm

Saturday – Sunday: 9:00am – 1:00pm

AFTER HOURS

For after-hours emergencies, please use the after-hours number on the office door or call 000 in cases relating to FIRE, POLICE OR AMBULANCE.

VEHICLES

Only one vehicle per site. Extra cars & boats must park in designated space available. **Strict 10 KMH speed limit** – kids share the park roads. No vehicle maintenance is permitted in the Park. Washing of vehicles must be conducted in dedicated car wash area.

VISITORS

All visitors must register at the office upon arrival. **Visitors cars must remain outside the boom gates at all times.**

PETS

Pets are welcome on sites and designated cabins only and at Managers discretion. Dogs must be kept on a lead at all times and not left unattended. Pets are not permitted in Cabins, the Pool area or Camp Kitchen.

SUPERVISION OF YOUR CHILDREN

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety, so they are not a nuisance or danger to themselves or others. Children must be supervised by an adult when visiting the showers, toilets, pools and other recreational facilities. Management advise you that all recreational activities are done at your own risk.

BICYCLES & SCOOTERS

Helmets must be worn. No riding after street lights are on. For safety reasons, skateboards and rollerblades are not to be used in the park.

KIOSK

Items such as ice-creams, cold drinks, Ice, UHT milk, frozen bread and snack foods are available during reception hours.

WIFI

WiFi access is available from the Library and throughout the park. The library is open from 9:00AM – 8:00PM.

WiFi Name: MGHVguest

Password: gateway88

High demand may slow down the connection.

POOL AND AMENITIES

Our amenities, and pool are for the use of guests only. Any request for visitors must be approved by management.

Pool opening hours: 9.00am until Sunset. No Lifeguard on duty. **You must shower before swimming.** No jumping from pool seating. Failure to follow the pool safety rules will result in being asked to leave the pool area. No glass permitted in the pool area.

DUMP POINT

The dump point is identified on the map. Please use environmentally friendly chemicals. **No disposable wipes permitted at all.**

CAMP KITCHEN & BBQ AREAS

The Camp Kitchen in **A Block** is open 7:30am – 10.00pm. There is an additional BBQ area by the pool. Please leave these areas clean and tidy after use. **You must vacate these areas by 10:30pm.** Fire Pits and Coal BBQ fires subject to manager's discretion.

BYO Happy Hour is held every Sat and Tue nights in Fire Pit area from 4:00-6:00pm. Dogs on leads welcome.

LAUNDRY FACILITIES

Washing machines, dryers and clothes lines are provided for your convenience. The machines are coin operated and only accept \$1 coins.

Cold Wash: \$4

Dryer: \$3

No washing of pet blankets.

QUIET TIME & NOISE

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbors and restrict noise from radios, televisions and social gatherings after 10pm & before 8am.

RUBBISH REMOVAL

Please ensure all general rubbish is placed in the green bins provided throughout the Park. All Cans and Bottles for recycle in the Blue Bins. If the bin closest to you is full please use another bin and notify the friendly staff.

SECURING YOUR SITE

While Park Management do their best to ensure a safe and secure environment, please secure your vehicle, bikes, eskies and other valuable while on holidays.

SMOKING

Smoking is not permitted in communal areas or inside Park accommodation. A \$175 will be charged if guests are found to have been smoking in park accommodation.

WILDLIFE

Please enjoy the opportunities for interaction with the local wildlife. As cute as they may be however, feeding the wildlife can be detrimental to their health. We ask that you not feed any of the animals.

EVACUATION PLAN

3 blasts of air horn signals you to assemble in the emergency evacuation point, which is at the front of the park on the grass area beside the toddler pool. Evacuation plan is displayed outside the reception.

PARK MANAGEMENT DISCRETION

Park Management has the right to direct any park patron (including their guests, visitors and invitees) to leave the park if that person refuses to comply with the park rules, causes a nuisance, or interferes with the use and enjoyment of the park.

INCIDENTS

Please report all incidents or accidents as soon as possible.

STAY COVIDSafe

The health and safety of our guests is a priority. Please remain safe by adhering to the current Public Health directions.

For any further information or clarification, please do not hesitate to see us in the office. All management and staff wish you an enjoyable and memorable stay