



# COLLEENDINA HOLIDAY PARK

03 5255 1966  
reception.col@hpg.au  
177 Bonnyvale Rd,  
Ocean Grove VIC 3226

**LICENCE  
PLATE:**

**SITE/CABIN  
NUMBER:**

## ACCOMMODATION

- Annuals
- Powered Sites
- Unpowered Sites

## FACILITIES

- 🚻 Amenities
- ♿ Accessible Amenities
- 🧺 Laundry
- 🗑️ Dump Point
- 🎡 Playground
- 🚗 Carpark / Visitors
- 🗑️ Bins
- 🚒 Emergency Assembly Point
- 🚒 Fire Hydrant
- 🚒 Fire Hose
- 🚑 Defibrillator

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## SPEED LIMIT

5 KM / PER HOUR  
SHARED ZONE



AFTER HOURS PHONE:  
**0403 572 612**



# GUEST INFORMATION / PARK RULES

## RECEPTION HOURS

Reception hours are 8am – 4pm Monday to Sunday.  
Closed Christmas Day.

## CHECK-IN/CHECKOUT

Guests are welcome to check-in to sites from 11am until reception closes on the day of arrival. We ask that guests kindly vacate their site/s no later than 10am on their departure date unless alternate arrangements have been made with our team at reception.

## PARKING

As a general rule, cars and other vehicles should be parked in the designated parking areas only (see Park Map). In order to ensure unimpeded access for emergency vehicles and in the interests of safety, particularly for children, cars must not be parked in front of individual sites during peak periods. Arrangements may be made with the office for specific exemptions to this rule, on a case-by-case basis (e.g. for health and/or mobility reasons). A general exception to this rule applies to the courts on the far side of Williams Way. Visitors' cars are to be parked in the visitors' car park outside the Park's entrance.

## VISITORS

Visitors (i.e. anyone not nominated in the Annual Holiday Site Agreement) are welcome in the caravan park. State regulations require that all overnight visitors (including children) must be registered with the Office. Registration must take place upon arrival or, if visitors arrive outside office hours, within twelve hours of arrival. Visitors must pay the overnight visitor's fee of \$20 per night at the time of registration. Visitors are not permitted to use the site if the Principal Occupant is not present. Visitors must comply with the Park Rules; it is the Principal Occupant's responsibility to ensure that they do so.

## NOISE

To ensure everyone has an enjoyable stay, please be considerate of others and restrict noise from music, TVs, and social gatherings between the hours of 11pm and 7am.

## CHILDREN

Children are the responsibility of their parents or guardians. We kindly ask that children under 12 have an accompanying parent/guardian when using amenities, playgrounds, pool areas, or other park facilities. All children should be back at registered accommodation by 10pm.

## BICYCLES / SKATEBOARDS / SCOOTERS / ROLLERBLADES / GO-KARTS

For the safety of all guests, these are permitted during daylight hours on roadways only. Please observe road rules including the use of helmets. Motorised Wheeled Devices are not allowed on park premises.

## AMENITIES

Open 24 hours for your convenience; however, they are closed for cleaning at periodic times (check cleaning times at the entrance of each block for more detail on closure periods). Please leave the amenities neat and tidy. No flushing of sanitary items or wet wipes; please dispose of these appropriately.

## SMOKING

Smoking is not permitted in any accommodation or common areas. A \$175 cleaning fee will be charged if guests are found to have been smoking in park accommodation.

## SWIMMING POOL

The pool is open between 8am to 8pm during peak periods. Closes at sunset during the rest of the year. Please always exercise caution when using the pool. Running, flips, somersaults, and inverted manoeuvres into the water are prohibited. Appropriate swimwear must be worn at all times. No glass or alcohol is to be taken into the pool area. All children under the age of 12 must be supervised in and around the pool area at all times. All children under the age of 6 must be within arm's length of an adult or guardian at all times while in and around the pool.

## PLAYGROUNDS

Opening Hours are 8am to 10pm. The playgrounds are provided for the enjoyment and recreation of children staying at the park. Please have fun, but stay safe. To avoid injury, always use equipment properly, no roughhousing on or around equipment, and please always be courteous to others.

## DUMP POINT

See Park map or reception team for location. Please do not use amenity blocks.

## LAUNDRY FACILITIES

Washing machines, dryers, and clotheslines are provided for your convenience. No washing of pet blankets (if applicable). Machines cost \$7 per load payable with credit card.

## WILDLIFE

Please enjoy the opportunities for interaction with the local wildlife. We do ask, however, that you do not feed any of the animals.

## PETS

Pets are not permitted in the park at any time.

## FIRE SAFETY

Open fires are not permitted in the park, in the sand-dunes or on the beach at any time. Similarly, solid fuel fires, including heat beads, are not permitted. On days of total fire ban, however, BBQs and outdoor cooktops must not be used. It is the responsibility of site holders and guests to keep informed of fire restrictions issued by the authorities.

## UNAUTHORISED ACTIVITIES

Antisocial behaviour, illegal drug use, excessive use of alcohol, undue mess around the site, unregistered vehicles, undue noise, acts of violence, smoking in accommodation, driving lessons, and conducting business onsite are prohibited. Failure to comply with any of the above, including any damage caused to the property, may result in eviction from the property.

## RISK WARNING

The park owner and operator warn all persons who engage in any recreational activities within these premises that the pursuit of any such recreational activity may result in harm or personal injury. All persons who engage in such recreational activity accept that there are obvious and inherent risks from such activity; therefore, such recreational activity is undertaken at their own risk.

## EMERGENCIES

In cases relating to fire, ambulance or police please call 000. Please make yourself familiar with our evacuation procedure in case of any unforeseen emergency. FOR URGENT AFTER HOURS PARK RELATED ISSUES please call 0403 572 612.

## EMERGENCY PROCEDURE

Call 000

- Notify the Park Manager (if not already present)
- Assist any person in immediate danger  
ONLY IF SAFE TO DO SO
- Evacuate to your nearest Emergency Assembly point (noted on map)
- DO NOT RE-ENTER until given permission to do so