# Moruya HOLIDAY PARK

02 4474 2370 reception@moruyaholidaypark.com.au 9 Princes Highway, Moruya, NSW 2537

BOOM GATE CODE:

SITE/CABIN NUMBER:

### **ACCOMMODATION**

Powered Sites

Overflow Sites

Cabins Residents

Boat Parking

## **FACILITIES**

Camp Kitchen
BBQ

Carpark

Disabled Carpark

Amenities

Laundry

Clothes Line

这 Boat Ramp

Dump Point

Playground

Fire Hose

Fire Extinguisher

A Emergency Assembly Point

Defibrillator

Fire Blanket





## **GUEST INFORMATION / PARK RULES**

#### **RECEPTION HOURS**

9:00am - 5:00pm 7 days including public holidays.

#### **CHECK-IN/CHECKOUT**

Guests are welcome from 11am for sites and 2pm for cabins until reception closes on the day of arrival. We ask that guests vacate their accommodation or site no later than 10am on the departure date unless alternate arrangements have been made with our team at reception.

#### **PARKING**

Parking is limited to one car per cabin or one car per site unless otherwise arranged with Management. Please park your vehicle in the designated area for your cabin or site.

#### **CARAVANS AND TRAILERS**

All vans and trailers must be placed onto the site so the drawbar, as approved by the registration, is facing the road or access so immediate removal can be undertaken in the case of an emergency.

#### **KFYS**

Keys are to be returned to reception or placed in the early departure key box when departing. A charge will apply for unreturned keys.

#### **WRISTBANDS**

Your allocated wristband must be worn and visible at all times. No wristband, no entry to the facilities.

#### **VISITORS**

All visitors will need to register on arrival at reception prior to entering the park. Additional day use charges may apply.

#### SPEED LIMIT

All roads within the park should be used only at walking speed (up to 10km km/h) out of respect towards pedestrians, cyclists, or scooter riders sharing common areas; certain roads may also have separate signposted limits, so please keep an eye open!

#### **NOISE**

To ensure everyone has an enjoyable stay, please be considerate of others and restrict noise from music, TVs, and social gatherings between the hours of 10pm and 6am.

#### **CHILDREN**

Children are the responsibility of their parents or guardians. We kindly ask that children under 12 have an accompanying parent/guardian when using amenities, playgrounds, pool areas, or other park facilities. All children should be back at registered accommodation by 10pm.

## BICYCLES / SKATEBOARDS / SCOOTERS / ROLLERBLADES / GO-KARTS

For the safety of all guests, these are permitted during daylight hours on roadways only. Please observe road rules including the use of helmets. Motorised Wheeled Devices are not allowed on park premises.

#### **AMENITIES**

Open 24 hours for your convenience; however, they are closed for cleaning at periodic times (check cleaning times at the entrance of each block for more detail on closure periods). Please leave the amenities neat and tidy. No flushing of sanitary items or wet wipes; please dispose of these appropriately.

#### SMOKING

Smoking is not permitted in any accommodation or common areas. A \$175 cleaning fee will be charged if guests are found to have been smoking in park accommodation.

#### **BUNK BEDS**

Children under 9 years of age should not use the top bunk. Children should also not play on the top bunk.

#### **SWIMMING POOL**

Open 8:30am - Dusk. Please always exercise caution when using the pool. Running, flips, somersaults, and inverted manoeuvres

into the water are prohibited. Appropriate swimwear must be worn at all times. No glass or alcohol is to be taken into the pool area. All children under the age of 12 must be supervised in and around the pool area at all times. All children under the age of 6 must be within arm's length of an adult or guardian at all times while in and around the pool.

#### **PLAYGROUND AND JUMPING PAD**

Open from 8:30am – Dusk. The jumping pad and playground are provided for the enjoyment and recreation of children staying at the park. Please have fun, but stay safe. To avoid injury, always use equipment properly, no roughhousing on or around equipment, and please always be courteous to others.

## KITCHEN/BBQ AREA

Please clean barbecue after use. Please clean tables, benches, appliances and equipment after use and leave tidy for the next guests.

#### **GARBAGE**

Garbage bins are provided throughout the property for your convenience. Please assist by wrapping all garbage prior to its disposal and unfolding boxes, cartons etc. Please place only recyclable materials into the recycling bins.

#### **DUMP POINT**

See Park map or reception team for location. Please do not use amenity blocks.

#### **LAUNDRY FACILITIES**

Washing machines, dryers, and clotheslines are provided for your convenience. No washing of pet blankets (if applicable). \$1.00 coins needed for use (\$5.00 per load). If you wish to hang clothes to dry please use the clothes lines provided (near laundry). The placing of ropes between trees, power points, etc. is NOT allowed.

#### **PETS**

We offer Pet Friendly Sites only. Please contact the park prior to arrival to discuss bringing your pet on holiday with you. Dogs must be always kept on a lead and not left unattended. All waste must be collected and disposed of appropriately in garbage bins. Pets are not permitted in any communal areas or recreational facilities. Any signs of unapproved pets found staying in cabins will incur a cleaning fee of \$175.

#### **FIRES, FLOORING & TRENCHING**

Open fires are NOT permitted at any time. Flooring and tarps are NOT permitted on grass sites. Trenching around tents or annexes is NOT permitted.

#### **UNAUTHORISED ACTIVITIES**

Antisocial behaviour, illegal drug use, excessive use of alcohol, undue mess around the site, unregistered vehicles, undue noise, acts of violence, smoking in accommodation, driving lessons, and conducting business onsite are prohibited. Failure to comply with any of the above, including any damage caused to the property, may result in eviction from the property.

#### **RISK WARNING**

The park owner and operator warn all persons who engage in any recreational activities within these premises that the pursuit of any such recreational activity may result in harm or personal injury. All persons who engage in such recreational activity accept that there are obvious and inherent risks from such activity; therefore, such recreational activity is undertaken at their own risk.

#### **EMERGENCIES**

In cases relating to fire, ambulance or police please call 000. Please make yourself familiar with our evacuation procedure in case of any unforeseen emergency. FOR URGENT AFTER HOURS PARK RELATED ISSUES please call 0403 399 697

#### **EMERGENCY PROCEDURE**

Call 000

- Notify the Park Manager (if not already present)
- Assist any person in immediate danger ONLY IF SAFE TO DO SO
- Evacuate to your nearest Emergency Assembly point (noted on map)
- DO NOT RE-ENTER until given permission to do so